



## Course Overview

**Title:** User Experience Certificate

**Format:** Live online (with an instructor)

**Duration:** 3 days

**Commitment:** 8 hours per day

**Description:** Embark on a comprehensive journey into the realm of User Experience (UX) with this expertly designed program. This course is not merely a theoretical exploration but a transformative experience, aimed at enhancing your ability to create user-centered designs. It will impact your professional capabilities by equipping you with the skills needed to effectively understand and meet user needs.

---

## Learning Outcomes

Upon completion of the course, participants will:

- **Understand the Fundamentals of UX Design:** Gain a solid foundation in the principles of user experience design, including usability, interaction design, and user research.
- **Develop User Research Skills:** Learn techniques for conducting effective user research to gather insights into user behaviors, needs, and motivations.
- **Master Wireframing and Prototyping:** Acquire hands-on skills in creating wireframes and prototypes to visualize and test design concepts.
- **Enhance Usability Testing Competence:** Learn to conduct usability tests to evaluate the user experience of products or services and identify areas for improvement.
- **Apply UX Design in Real-World Projects:** Understand how to apply UX design principles to real-world projects, ensuring designs are user-centered and meet business goals.
- **Earn a User Experience Certificate:** Showcase your commitment and proficiency in UX design, enhancing your professional profile.

## Certificate Details

- **Issuance:** Upon successful completion of exam.
- **Display:** Certificate can be added to your LinkedIn profile and shared with your network.



## Course Modules

- Introduction to UX: Understand the key principles of user-centered design
- ISO 9241: Learn the multi-part standard covering ergonomics of human-computer interaction
- User Research: Know user research techniques such as contextual inquiry, ethnography, site visit
- Journey Maps: Build maps to understand the critical design paths in your user's experience
- Persona Creation: Create personas and other tools from user research data
- Assessing Usability: Measure and analyze usability in terms of effectiveness, efficiency, and satisfaction
- Information Architecture: Create a structured design flow of information through card sorting
- Interaction Design: Design user interface patterns based on the sequence of the user's tasks
- Mental Models: Understand how psychological models like eye tracking gaze patterns affect design
- Visual Design: Apply principles of visual design to create ideal page layouts and user interfaces
- Prototyping: Use iterative paper prototyping to get fast and actionable feedback from users
- Evaluation: Learn how to evaluate products through User Testing using the RITE Method
- Implementation: See how Lean UX methodology can be applied to various business processes
- Examination: A paper-based 60 min. 40 question multiple choice exam for the BCS User Experience Foundation Certificate.

## Enrollment Details

- Start Date: See website for latest dates.
- Price: See website for updated pricing.
- Enrollment Link: [Enroll Now - Begin Your UX Design Journey](#)
- For discounts applicable to students, government employees, NGOs, and group purchases, please contact: [hello@onoffgroup.com](mailto:hello@onoffgroup.com).

## Testimonials

*"The 3-day training was memorable and engaging because of the real-life topics and hands-on exercises. I'm excited to explore the world of human-centered design now"*



*that I am UX certified. Thanks On-Off Group for offering this program!* - Cyrel Labrador,  
Marketing Intelligence Associate, Meralco

## **FAQs**

For answers to frequently asked questions about the course, including its content, suitability for beginners, completion time, and more, please visit our FAQ section on [our website](#).

## **Contact Information**

For more information or inquiries about the course, please get in touch with us at [hello@onoffgroup.com](mailto:hello@onoffgroup.com).